



**IFMA**<sup>TM</sup>

International Facility Management Association

**Upstate South  
Carolina Chapter**

## **FACILITY MANAGEMENT CORE COMPETENCIES**

- *COMMUNICATIONS*-technology, integration, knowledge management
- *FINANCE*-with regard to real estate facilities, analyzing, accounting, forecasting, budgeting, tax auditing and controlling
- *HUMAN AND ENVIRONMENTAL FACTORS*-environmental, health and safety workplace dynamics, teamwork, interpersonal behaviors, ergonomics
- *LEADERSHIP & MANAGEMENT*-code compliance, telecommunications, purchasing, security, food service, reprographics, building services, transportation, furnishing and equipment inventory, maintenance and outsourcing management
- *OPERATIONS AND MAINTENANCE*-physical plant, preventative maintenance, conservation, energy management systems
- *PLANNING AND PROJECT MANAGEMENT*-strategic, tactical and annual facility planning: new construction and/or renovations; architecture and/or engineering projects
- *QUALITY ASSESSMENT AND INNOVATION*-international standards organization, standards, facility audits and total quality management
- *REAL ESTATE*-acquisitions, financials, negotiations and/or disposals
- *TECHNOLOGY*-development, implementation and maintenance of Information Technology (IT) systems